



ABOUT

About Subsentio®

Subsentio, LLC. is trusted by both the private and the public sectors to perform lawful intercept. Based in Centennial, Colorado the company has national, regional and rural service provider clients.

Subsentio provides Lawfully Authorized Electronic Surveillance (LAES) and compliance services to a diverse community of communications service providers. From national carriers to ultra-small rural providers, our clients serve millions of subscribers with a wide range of communications services. These services are often complex, multi-vendor environments encompassing differing phases of evolution and technological approaches.



SUBSENTIO,
The **CALEA** Compliance Company™

SUBSENTIO RECORDS PRODUCTION

The Single Source for Your Legal Compliance Solution

Subsentio offers communication service providers (CSPs) a stand-alone service designed to mitigate the costs and risks associated with legal compliance. Our fully dedicated team specializes in legal compliance. Our principals have over 30 years of experience in law enforcement as well as over 20 years of legal experience with privacy and security matters.

Trusted Third Party

Subsentio has successfully handled over 400,000 criminal and civil record demands, receiving accolades from law enforcement, civil litigants and our customers. Subsentio provides experienced and trained professionals to help you plan and implement strong privacy policies and procedures. Our records production team is managed by our general counsel, who is both a former law enforcement attorney and certified information privacy professional (CIPP-US). Subsentio will alleviate the burden of legal compliance by conducting the essential legal review and validation of all legal process to ensure the lawful disclosure of subscriber records.

RECORDS PRODUCTION SERVICES

- 24x7 operations
- 2 hour Emergency/exigent response support goal
- Law enforcement and civil attorney call management
- Legal review and validation
- Records retrieval, formatting, and production
- Post production records analysis and troubleshooting
- Act as custodian of records including court appearances and testimony
- Operational assessment review
- Customized metrics / reports and fully auditable transparency

Privacy & Security

The Stored Communications Act and The Electronic Communications Privacy Act

- These are the laws that establish the guidelines that law enforcement must adhere to when requesting historical records
- Knowledge of the law greatly reduces the risk of over-production of subscriber records
- Subsentio's end to end management of the RP process ensures lawful production responses
- Partnering with Subsentio indemnifies you against legal problems associated with non-compliance or errors in compliance

In the eyes of Federal, State and local law enforcement agencies, we have become the standard for Trusted Third Parties, in performing legal compliance for Communications Service Providers

SUBSENTIO RECORDS PRODUCTION

The Single Source for Your Legal Compliance Solution

LIABILITY AND PRIVACY

Responding to legal process while protecting customer privacy rights is important and necessary, but typically not a core competency for CSPs. The cost of non-compliance with such requests, as well as privacy laws, can be high for communications service providers. Heavy fines may be levied against them, prosecution for criminal action can be sought, and the threat of lawsuits from consumers and advocacy groups is always present. CSPs that fail to protect customer privacy may find the greatest damage to them comes in the form of lost consumer confidence and brand erosion. Simply put, service providers lose customers when they lose trust.

Subsentio Solution

Subsentio maintains its own secured compliance portal that acts as a repository for all legal requests received and corresponding production history. This is critically important as CSPs may find themselves in the role of defending their actions in a civil lawsuit down the road. Subsentio has former law enforcement officers on staff with government security clearances. They are qualified to be served with and securely store classified orders on behalf of our service provider customers. All Subsentio produced records are reviewed for accuracy and formatted in a manner that is consistent with law enforcement's expectations.

